

# Warranty Statement

## Standard and Extended Warranty



### ADDENDUM V: WARRANTY

#### **WHAT THIS WARRANTY COVERS AND FOR HOW LONG:**

HYTERA AMERICA, INC. warrants its manufactured Communication Products against defects in material and workman-ship under normal use and service for a period of time from the date of purchase by end-user as scheduled below:

#### **HYTERA BRAND:**

Hytera Brand radios and repeaters have a standard warranty period of 3 years from time of purchase, not including any extended warranty which can be purchased separately at an additional cost. Not all models/products are eligible for an extended warranty refer to our website ([www.hytera.us](http://www.hytera.us)) for availability. Pricing for extended warranties is listed on our website ([www.hytera.us](http://www.hytera.us)) refer to the product page for current pricing. If an extended warranty is purchased for a particular product the maximum warranty period will be 5 years, no additional extended warranties can be purchased once your warranty period ends. Repairs will be made at HYTERA AMERICA, INC's designated facility. Normal RMA entry procedures will apply

#### **HYT BRAND:**

HYT Brand radios and repeaters have a standard warranty period is 2 years from the time of purchase, excluding the TC-320 and the TR-50 which is a 1 year warranty period, not including any extended warranty which can be purchased separately at an additional cost. Not all models/products are eligible for an extended warranty refer to our website ([www.hytera.us](http://www.hytera.us)) for availability. Pricing for extended warranties is listed on our website ([www.hytera.us](http://www.hytera.us)) refer to the product page for current pricing. If an extended warranty is purchased for a particular product the maximum warranty period will be 5 years, no additional extended warranties can be purchased once your warranty period ends. Repairs will be made at HYTERA AMERICA, INC's designated facility. Normal RMA entry procedures will apply

#### **HYTERA TRUNKING SYSTEMS AND COMPONENTS:**

All hardware used in Trunking Systems included but not limited to the following: components, switches, power supplies, racks, combiners, multi-couplers that are purchased through Hytera America and is shipped by our warehouse is covered for a period of 2 years.

When the above mentioned parts are purchased from any other supplier for use with Hytera trunking systems they will not be covered by Hytera America's warranty policy.

#### **OTHER:**

All Accessories, Batteries, and Repair Parts have a standard 1 year warranty. Extended warranties are not available for purchase on these items.

#### **EXTENDED WARRANTIES:**

Extended warranties can be purchased separately at an additional cost. Not all models/products are eligible for an extended warranty refer to our website ([www.hytera.us](http://www.hytera.us)) for availability. Pricing for extended warranties is listed on our website ([www.hytera.us](http://www.hytera.us)) refer to the product page for current pricing. Currently Hytera America, INC does not offer extended warranties on analog or digital repeaters. If an extended warranty is purchased for a particular model/product the maximum warranty period will be 5 years, no additional extended warranties can be purchased once your warranty period ends. Repairs will be made at HYTERA AMERICA, INC's designated facility. Normal RMA entry procedures will apply

HYTERA AMERICA, INC., at its option, will at no charge repair or replace a product during the warranty period provided it is returned in accordance with the terms of this warranty to the place of purchase. Repair, at HYTERA AMERICA, INC.'s option, may include the replacement of parts or boards with functionally equivalent reconditioned or new parts or boards. Replaced parts or boards are warranted for the balance of the original applicable warranty period. All Products and Parts that are submitted for replacement and are replaced are the property of HYTERA AMERICA, INC. This express limited warranty is extended by HYTERA AMERICA, INC. to the original end user purchaser or lessee only and is not assignable or transferable to any other party. This is the complete warranty for Products sold by HYTERA AMERICA, INC. HYTERA AMERICA, INC. assumes no obligations or liability for additions or modifications to this warranty unless made in writing and signed by an officer of HYTERA AMERICA, INC. Unless made in a separate agreement between HYTERA AMERICA, INC. and the original end user purchaser, HYTERA AMERICA, INC. does not warrant the installation, maintenance or service of any Product: Speaker Microphones & Cords, Rechargeable Batteries, Headsets & Earpieces Mobile Microphones & Cords, Antennas, Carrying Cases, Chargers, Power Supplies, External Speakers, & Duplexers.

HYTERA AMERICA, INC. is not responsible in any manner for any ancillary equipment not furnished by HYTERA AMERICA, INC., which is attached to or used in connection with a product, or for operation of the product with any ancillary equipment and all such equipment is expressly excluded from this warranty. Because each system that may use a Product is unique, HYTERA AMERICA, INC. disclaims liability for range, coverage, or operation of the system as a whole under this warranty.

#### **Hytera America**

**Address:** 3315 Commerce Parkway  
Miramar, Florida 33025, USA  
**Tel:** 800-845-1230 **Fax:** 954-846-1672  
**http:** //www.hytera.us

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### ADDENDUM V: WARRANTY (Continued)

#### **WHAT THIS WARRANTY DOES NOT COVER:**

Defects or damage resulting from use of the Product other than its normal and customary manner. Defects or damage from misuse, accident, water, or neglect. Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment. Breakage or damage to antennas unless caused directly by defects in material workmanship of HYTERA AMERICA, INC. or its direct affiliates. A product subjected to unauthorized product modifications, disassembles, or repairs (including, without limitation, the addition to the product of non-HYTERA AMERICA, INC. supplied equipment) which adversely affect performance of the product or Interfere with HYTERA AMERICA, INC.'s normal warranty inspection and testing of the Product to verify any warranty claim. A product which has had the serial number removed or made illegible is not covered by this Warranty either. A product which, due to illegal or unauthorized alteration of the software/firmware in the product, does not function in accordance with HYTERA AMERICA, INC.'s published specifications or the FCC type acceptance labeling in effect for the product at the time the product was initially distributed from HYTERA AMERICA, INC.

Rechargeable batteries are likewise not covered by this Warranty if:

- i) Any of the seals on the battery enclosure of cells are broken or show evidence of tampering.
- ii) The damage or defect is caused by charging or using the battery in equipment or service other than the Product for which it is specified. Freight costs to the repair depot. Unapproved upgrades or modifications.

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Digital Products	
Model	Warranty Period
BD 302	(3) Three Years
BD 502	(3) Three Years
PD3 Series	(3) Three Years
PD 412	(3) Three Years
PD5 Series	(3) Three Years
PD6 Series	(3) Three Years
PD7 Series	(3) Three Years
PD 982	(3) Three Years
MD6 Series	(3) Three Years
MD7 Series	(3) Three Years
RD6 Series	(3) Three Years
RD9 Series	(3) Three Years
X1 Series	(3) Three Years
PT5 Series	(2) Two years
MT6 Series	(2) Two years
Z1 Series	(2) Two years

Analog Products	
Model	Warranty Period
TC-320	(1) One Year
TC-5 Series	(2) Two Years
TC-6 Series	(2) Two Years
TC-7 Series	(2) Two Years
TM-6 Series	(2) Two Years

Trunking Systems	
Model	Warranty Period
All hardware purchased from Hytera used in Trunking Systems	(2) Two Years

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